



**CPTBC**

College of Physical Therapists  
of British Columbia

# Update

newsletter

Spring 2016 • Volume 20 • Issue 1



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## A Message from the Board Chair

Dear Registrants,

It has just dawned on me that this will be my last newsletter as Chair of the Board. My term has ended, and I am now required to step down. For me, it is an occasion to reflect on my time spent on the Board, especially the last three years as Chair.

I want to start by thanking our registrants for providing me the opportunity to serve our profession. It has been an amazing experience that I will always look back on with fond memories, and I look forward to one day being involved once again with the College. I did not know what to expect when I first joined the Board. I did know, however, that I wanted to be involved in my profession. I am pleased to report that after my very first Board meeting, I was hooked, and discovered that regulation is a very interesting topic indeed.

Over the last six years, much of the College's time has been devoted to forming and nurturing the consortium with our fellow pillars of the profession, UBC and PABC. As expected, the ongoing development of the Quality Assurance Program (QAP) has also been a priority and received much attention. In addition, we met with WorkSafeBC to outline concerns in their contract which put registrants at risk of being forced to breach the College Bylaws. Our Bylaws have been redrafted and submitted to Victoria, and it is anticipated that they will be approved in the coming weeks. In my position as Chair, I have been very fortunate to be given the opportunity to network with fellow Physiotherapy Board Chairs/Presidents across the country. It has been a busy, but very enjoyable time.

I would like to touch on a couple of items in more detail. Recently the College has had several complaints of individuals practicing physical therapy without a license. I raise this issue, in particular, as protection of the title of 'Physical Therapist' is often a forgotten role of the College and a responsibility that often goes unnoticed. One of the privileges of being self-regulated is that we are able to protect our title ourselves. Self-regulation provides a certain kind of status. By acting to prevent unauthorized practice or use of title, the College not only helps to protect the public from untrained physical therapists, but also protects and maintains the profession's positive image in the eyes of the public.

You may have heard that recently we had the privilege to meet with some registrants regarding the QAP. From my standpoint, it was a very positive meeting. I feel that I was able to provide some background and logic for the QAP, while dispelling some urban myths out there. It was a great opportunity to hear valuable feedback on

## Save the Date!

2016 Annual  
General Meeting  
&  
Physiotherapy  
Practice Forum

Saturday, April 23, 2016

*See inside for details.*

*Continued on page 3..*

# Notice of Annual General Meeting & Physiotherapy Practice Forum

**Saturday, April 23, 2016**

**8:00 a.m. – 5:00 p.m.**

**Marriott Pinnacle Hotel**

**1128 West Hastings Street, Vancouver**

**Co-hosted by**

The College of Physical Therapists of BC

The Physiotherapy Association of BC

The Department of Physical Therapy, Faculty of Medicine, UBC

## Day Agenda

7:30 a.m.	<b>REGISTRATION</b> , Coffee, Trade Show
8:00 – 8:15 a.m.	<b>Eye Opener Session:</b> Fascia, The Cinderella Tissue, <i>Cheryl Megalos</i>
8:15 – 8:25 a.m.	<b>WELCOME</b> , UBC Awards
8:30 – 9:00 a.m.	<b>Move More, Sit Less:</b> <i>Dr. Jack Taunton, Alison Hoens</i>
9:00 – 10:00 a.m.	<b>Concussion Case Conundrum:</b> <i>Naz Virji-Babul, Bernard Tonks, Carol Kennedy</i>
10:00 – 10:30 a.m.	Coffee Break, Trade Show
10:30 – 11:45 a.m.	<b>PABC ANNUAL GENERAL MEETING</b> , Awards, CPA Update
11:45 – 1:00 p.m.	Lunch, Trade Show
1:00 – 1:30 p.m.	<b>CPTBC ANNUAL GENERAL MEETING</b> , Awards
1:30 – 1:50 p.m.	<b>Public Practice Pearls –</b> Chronic Regional Pain Syndrome; COPD; Post-Surgical Ankle/Foot: <i>Kelly Kavanagh, Pat Camp, Jill Kipnis</i>
1:50 – 2:20 p.m.	<b>Physio for the Bottom Billion – The Nepal Crisis:</b> <i>Phil Sheppard, PT</i>
2:20 – 2:50 p.m.	Cookie Break, Trade Show, Prizes
2:50 – 4:15 p.m.	<b>CPTBC:</b> Touch – PT Intention vs. Patient Reaction, <i>Susan Paul (10')</i> ; Clinical Records and 3rd Party Payers – A Legal Perspective, <i>Lisa C. Fong (25')</i> ; Quality Assurance Program, <i>Chris Smerdon (50')</i>
4:15 – 4:45 p.m.	Cocktail Reception
5:00 – 6:00 p.m.	<b>Bonus Session CPA:</b> Strategic Plan Pillow Talk, <i>Michael Brennan;</i> eOM-FOTO, <i>Kerry Kittson</i>

**You can register for the Physiotherapy Practice Forum at <https://2016physioforum.eventbrite.ca> between March 1, 2016 and April 8, 2016.**

- Early Bird Registration, March 1 – March 31: \$20 Physios/PABC PTA Members, \$10 for UBC MPT Students/PABC PTA Student Members.
- Late Registration, April 1 – April 8: \$30 Physios/PABC PTA Members, \$15 for UBC MPT Students/PABC PTA Student Members.
- For Physios/PABC PTA Members, there is a \$15.00 refund for cancellations requested BEFORE April 3, 2016. For UBC MPT Students/PABC PTA Student Members there is a \$5.00 refund for cancellations requested BEFORE April 3, 2016. There is no refund for cancellations requested from April 3, 2016 to April 23, 2016.
- Live-streaming may be available for the event.

**The CPTBC Annual General Meeting is open to everyone FREE of charge.**



## Physiotherapy Practice Forum – College-sponsored speakers

Join us for two afternoon presentations on topics that have been the source of many practice questions over the past year.

1) Touch and close physical proximity of our body to a patient's body is part of usual physical therapy practice, but it can leave the patient feeling uncomfortable. Susan Paul, Practice Advisor, will speak about

how touch and body contact during assessment and treatment can be experienced by a patient in a way that wasn't intended by the physical therapist.

2) When sending patient reports to 3rd party payers do you assume you have patient consent to do so, without confirming consent with the patient? Have you ever struggled with balancing the

documentation of relevant details in an ICBC or WorkSafeBC clinical record with a patient's request not to record the information? If a patient discloses information that would assist the insurer in terminating the claim, should it be recorded? Lisa C. Fong, Partner, Ng Ariss Fong Lawyers, will provide guidance on these challenging questions.



## A Message from the Board Chair *(continued from front page)*

registrants' thoughts and experiences regarding the Registrant Competence Assessment (RCA), which will be incorporated into the review and further development of the program. Please note that the development of the QAP is an ongoing, iterative process. It will continue to evolve and change for many years to come and was designed that way to effectively achieve its perpetual goals. I encourage anyone interested to please get involved.

One comment that I have been hearing regularly about the RCA, which I would like to address, is that some registrants feel it did not measure what the College hoped it would measure. I would like to assure you that this is definitely not the case. The RCA was designed to be part of a screening process to assess registrant competence through a clinical reasoning examination. The target group for the QAP are the few registrants, that evidence indicates are out there, who pose a safety risk to the public. There is a difference between *challenging* competence, and *assessing* competence. I know that many registrants feel that the RCA did not *challenge* their competence. This is actually very reassuring to the College, as it reinforces the reports that the vast majority of registrants *are* competent, and *not* a safety risk to the public. Those registrants, however, who *do not* meet the standard in the RCA tell the College that another form of assessment is required, an assessment of professional performance. The assessment of professional performance is the first step in the Registrant Practice Support (RPS) phase of the QAP. It is a more detailed contextual assessment that will assist the QA Committee in identifying if there are any areas requiring improvement. This multi-layered approach allows the College to actively review all registrants, focus in on those who require an alternative form of assessment, and support those who require support. The resources of the College are, therefore, used in a targeted manner, where they are most needed, without excessive or ever-increasing operating costs.

In closing, I want to thank you for your continued engagement. Your dedication to deliver patient-centred care is, in my opinion, unparalleled. The time and effort you put into your continued professional development continues to improve the standard of care that the profession of physical therapy provides the public.

Thank you, and good bye for now.

Sincerely,

Philip Sweeney  
Board Chair, CPTBC



## Frequently Asked Questions

*I just read the Fall 2015 CPTBC newsletter article on the ‘New Self-Declaration Model for Dry Needling/Acupuncture’. I completed my AFCI examination in 2010 (following completion of level 1 and level 2 courses) and I sent in my certificate to the College. With this new model, do I now have to complete a self-declaration document?*

No, if you completed your acupuncture/dry needling training PRIOR to July 2015, and sent in your certificate of successful completion to CPTBC, you would have been put on the list of those registrants who met the College educational requirements to practice acupuncture/dry needling in BC. At this time, you do not need to send anything else to the College.

If, however, you take additional courses in dry needling (e.g., IMS), then you will need to send in those certificates so that CPTBC can update your qualifications for practicing dry needling.

However, if you completed your acupuncture/dry needling training PRIOR to July 2015 (prior to the revision of Practice Standard #10), but didn't send the College your certificate of successful completion, then you will need to send in your certificate to CPTBC. You do not have to complete the self-declaration document as you are ‘grandfathered’ into the old process.

If you completed an acupuncture/dry needling course in the last two years, but it was not listed on the ‘Appendix of Approved Courses’ (prior to July 2015) in Practice Standard #10, and/

or you had not sought approval from the Acupuncture Credentialing Subcommittee, and you want to continue to use acupuncture/dry needling in your practice, then you will need to complete the self-declaration document and send in your certificate of successful completion of all summative evaluations.

If you have taken an acupuncture/dry needling course AFTER July 2015, you will need to complete the self-declaration document (soon to be online) and send in your certificate of successful completion of the summative evaluations.

Eventually there will be a check box online to declare your competency to practice dry needling each year when you renew your CPTBC license.

## Nominations Committee

A reminder that NOMINATIONS for three BOARD positions ARE OPEN. The deadline for nominations is 4:00 p.m. on Thursday, March 24, 2016.



For further information about this opportunity, contact the College Nominations Committee c/o the Registrar at [brenda\\_hudson@cptbc.org](mailto:brenda_hudson@cptbc.org) or 604.730.9193. Nomination forms can be obtained from the College office by contacting Aidan Dennis at 604 730 9193 or emailing Aidan at [aidan\\_dennis@cptbc.org](mailto:aidan_dennis@cptbc.org)

## Writers Needed for the ASR & RCA

The Quality Assurance Program is currently recruiting writers to develop questions for both the Annual Self Report (ASR) and the RCA. If you are interested or curious about getting involved, we encourage you to contact Chris Smerdon at [chris\\_smerdon@cptbc.org](mailto:chris_smerdon@cptbc.org) for more details.



## Important Notice to Corporation Owners

In reviewing our records, College staff have noticed that some registrants have requested and received, from the College, a name approval for their prospective corporations, but have

never applied for a permit. Please be advised that a health profession corporation must hold a valid permit with the College in order to carry on the business of providing physical therapy service to the public as stated in Part 4 of the *Health Professions Act* and the College Bylaws Section 62.

For more information on how to apply for a permit, visit <http://cptbc.org/physical-therapists/corporations/> or contact the Registration Coordinator at [olga\\_nesic@cptbc.org](mailto:olga_nesic@cptbc.org)

## Corporation Permits Renewal

### NOTICE to physical therapists who are corporation owners!

Your current corporation permit expires on March 31. You will receive a renewal notice in the mail soon. Please complete and return the renewal form and provide payment to the College no later than **March 31, 2016**.

## Remembering

Jo-Anne Dodson  
(nee Derby)

Nanaimo

November 11, 2015

## Comings & Goings

### GOOD-BYES

#### Richenda Grafton – Administrative Assistant

It is with regret that the College bid farewell to Richenda Grafton in January. We wish Richenda all the best in her future endeavours.

#### Arlana Taylor – Acting/Practice Advisor

With Susan Paul resuming her role as Practice Advisor in February, the College thanks Arlana for her excellent work over the last year as the Acting Practice Advisor. Fortunately for the College, Arlana has agreed to be available when coverage is needed, so perhaps this is only a 'goodbye for now'.

### WELCOMES

#### Alice Yu – Deputy Registrar

The College is pleased to announce that Alice Yu started her position as the Deputy Registrar on January 4, 2016. Alice holds a degree in both physiology and physical therapy. Over the last 18 years, she has worked in both the public and private sectors and brings these experiences with her as she settles into her new role.

#### Elizabeth Hunter – Administrative Assistant

The College is pleased to announce that Elizabeth Hunter joined our College staff on January 18, 2016. Lizz brings with her many years of

experience in administration from a variety of settings. At the College, she is responsible for supporting the Inquiry and Discipline Committees. Welcome!

#### Susan Paul – Practice Advisor

More of a 'Welcome Back!', the College is pleased to have Susan Paul return to her role as Practice Advisor in February after supporting the College's Inquiry and Discipline Committees over the last year. A big thanks to Susan!



# Registration Report – Renewals Report - 2016

## Full Registrants Cancelled for Non-Payment of Dues – 2016

<u>Name</u>	<u>Reg. No.</u>	<u>Name</u>	<u>Reg. No.</u>	<u>Name</u>	<u>Reg. No.</u>
Antulov, Cindy .....	03354	Langer, Christina .....	06322	Slosel, Sylvia.....	01200
Bulawka, Jennifer .....	07247	Lo, Janice.....	06997	Smith, Gregory Charles.....	03846

## Inactive Registrants Cancelled for Non-Payment of Dues – 2016

<u>Name</u>	<u>Reg. No.</u>	<u>Name</u>	<u>Reg. No.</u>	<u>Name</u>	<u>Reg. No.</u>
Balzer, Marla .....	05191	Dunphy, Megan.....	07978	Pittman, Cynthia.....	03618
Banas, Rafal .....	04518	Hundza, Sandra.....	03890	Thicke, Anne .....	03777
Chouinard Donaldson, Nicole.....	04058	MacAngus, Carmen .....	07544	Wellings, Laurie .....	04411

## Full Registrants Reinstated – 2016

<u>Name</u>	<u>Reg. No.</u>	<u>Effective</u>	<u>Name</u>	<u>Reg. No.</u>	<u>Effective</u>
Antulov, Cindy .....	03354	February 2, 2016	Smith, Gregory Charles.....	03846	February 6, 2016
Bulawka, Jennifer.....	07247	February 2, 2016			

## Registrants Cancelled in Good Standing – 2016

<u>Name</u>	<u>Reg. No.</u>	<u>Name</u>	<u>Reg. No.</u>	<u>Name</u>	<u>Reg. No.</u>
Alwan, Ziad.....	06926	Hesketh, Lindsay.....	06743	Parco, Ryan.....	08022
Ashbolt, Lauren .....	08075	Hesketh, Kimberly .....	06742	Pauhl, Katherine.....	07648
Bayne, Jennifer .....	07305	Holmes, Nicola.....	08671	Pletch, Danielle.....	06792
Bergeron, Michelle .....	08725	Hoppe, Eric .....	04180	Rajan, Tasleem .....	05003
Brousmiche, Duane.....	05057	Hurd, Susanna.....	06892	Senechal, Kimberly .....	04607
Bryant, Sada.....	08189	Icke, Carolyn.....	08038	Sheehan, Katie .....	08214
Chau, Yokwai.....	00747	Jiang, Patricia .....	08200	Snyder, Laura.....	07881
Choi, Keum Yung.....	06701	Juhasz, Helena.....	05082	Stevens, Dawn .....	00743
Chouinard, Winifred .....	01394	Karir, Nitika .....	08628	Sy, Vincent Scott .....	07360
Crescenzi, Marco.....	08150	Kavanagh, Sara.....	07179	Terry, Rosie .....	08030
Darrah, Johanna .....	08364	Kenyon, Kathleen .....	08032	Thobani, Hafiz .....	04100
Doyle, Judith .....	00158	Lajoie, Evelyne .....	07727	Todd, Christine .....	03222
Dreisinger, Kelly .....	07233	LeBlanc, Ghislain .....	07959	Tompkins, Kelsey .....	08292
Emerson, Candace .....	07803	Lee, Suzanne.....	00346	Uegaki, Kimi .....	03319
Enderson, Georgina .....	06513	Lewis, Jean.....	08021	Van Huizen, Jeffery (Jeff)...	06075
Gannon, Sarah.....	07539	Maxwell, David (Dave).....	03310	van Tongeren, Leslie.....	05013
Garland, Jayne.....	07131	Nix, Todd.....	07820	Wong, Aaron .....	08222
Hallman, Gulzar .....	01389	Norton, Jessica.....	07814	Wood, Sandra .....	03764
Hawa, Alice .....	06439	Oishi, Katty .....	07745		
Hermano, Joanna .....	06918	Ojagh, Sholeh .....	01039		

## Registrants Retired – 2016

Name	Reg. No.	Name	Reg. No.	Name	Reg. No.
Ansell, Helen .....	00011	Hurn, Megan .....	00703	Placha, Marta .....	00499
Armitage, Sandra .....	00015	Jackman, Agnes .....	00283	Prior, Susan .....	03513
Bainbridge, Lesley .....	00023	Jovanovic, Sheila .....	00302	Przybylski, Brigitte.....	04466
Blok, Lynn .....	01275	Kam, Amy .....	01167	Ray, Jacqueline.....	00517
Brims, Marjorie.....	00708	Kelba, Dorothy .....	00307	Rose, Suzanne.....	01171
Brooks, Susan .....	01414	Kircher, Stuart.....	00315	Scarlett, Elizabeth .....	00549
Buchan, Nancy .....	00069	Kreuzer, Inge.....	01432	Shaw, Carole .....	00564
Burrill, Danielle .....	00806	Lamb, Stephen .....	01328	Sims, Donna .....	02866
Candido, Gloria.....	00797	Lim-Hooi, Josephine.....	02213	Stana Fykse, Olav .....	01383
Clark, Bruce .....	00106	MacDermott, Sheila.....	00419	Stassen, Bernadette (Erna)..	04962
Clark, Susan .....	00107	Martin, Janice .....	00750	Stronge, Eve .....	00873
Cooper, Valerie.....	02724	Masson, Rebecca (Becky)....	00871	Styles, Helen .....	02940
Duff, Isabelle .....	00159	McGrath, Deborah .....	00429	Sutton, Jennifer .....	03776
Dutson, Angela.....	01998	McIlwain, Moira.....	00430	Swanson, Jane .....	00606
Elamatha, Myra.....	00169	Milton, Robert.....	00396	Tarves, Pamela .....	04756
Farrell, Laurie.....	02122	Montsion,		Thompson, Christine.....	00620
Fijal, Teresa.....	01143	Deborah (Debbie).....	00399	Vuorinen, Eleanor .....	00641
Gilham, Carol .....	01311	Mooney, Jennifer.....	00400	Warcup, Margaret .....	00142
Gilraine, Faye.....	01312	Murray, Alison.....	01418	Woodger, Wendy .....	01525
Haynes, Darlene.....	00819	Naples, Faye .....	00450	Wright, Donnee .....	05061
Hedden, Eldon .....	01405	Patenaude, Suzanne .....	01495		
Hobbs, Donna.....	00836	Peck, Deborah .....	00485		

**The College Chair, Phil Sweeney, and the Registrar, Brenda Hudson, will be in Prince George on Saturday, April 2, 2016.**

**You are to meet with them at a time and location that will be confirmed shortly.**

**Meanwhile, if you have any questions/topics that you wish them to address, please forward to the Registrar at [brenda\\_hudson@cptbc.org](mailto:brenda_hudson@cptbc.org)**



## 2015 Registrant Competence Assessment (RCA) Update

We know that British Columbians trust their physical therapists to be competent health care practitioners. The Registrant Competence Assessment is our profession's tool to assist you in demonstrating competence to your patients. Following the November 2015 sitting of the RCA, the data analysis phase is almost complete, and we can start to share some of the numbers with you.

After 120 deferrals were granted, 1,366 registrants were expected to write the RCA. In terms of registrant participation, **Table 1** shows that, overall, 86% of the 1,366 registrants were able to log in.

The server overload on November 3 led to the cancellation of the session, but the majority of registrants were eventually able to log in and continued with the exam. On November 3, 69% of the registrants expected to write that day were able to log in. On November 7, 99% of the registrants expected to write that day logged in and completed the exam.

Some registrants experienced problems during their exam sessions and some of those issues resulted in data not being saved on the server. The Board of Examiners, on the recommendation of our consultants in psychometrics, Education Measurement Professionals, decided to exclude records that were more than 90% incomplete. **Table 2** shows that out of the 1,179 registrants who logged in, 94% had sufficient data to be included.

Final results were not available by this newsletter's deadline, but will be shared on the College website and in the Annual Report coming up. Individual registrants will receive one of the following results: *Met Standard*, *Did Not Meet Standard*, *Incomplete*. Reports with results were sent to registrants during the third week of February.

We continue to encounter unexpected behaviour from individual registrants' computer systems, which has required more time to ensure that we have an accurate depiction of those registrants' exams. In future, we anticipate it will take less than three months' time to issue results, however, for this first full administration we wanted to ensure enough time was allotted for each step.

Lastly, we value the opinion of registrants, and encourage you to get involved with the College to play a role in shaping the future of our profession and organization. Your feedback is a valuable part of that process.

We have received registrant feedback from an online survey that was available after the sessions were completed. We will conduct a second online survey for registrants to complete after they have had the opportunity to review their results reports. The second survey will close on February 29; following that, the feedback will be uploaded to the College website.

**Table 1.** Registrant participation in all sessions (including make-up sessions\*)

Practice Context	Expected	Logged in	Did not log in
Adult and Older Adult Cardiorespiratory	80	71	9
Adult and Older Adult Musculoskeletal	1,012	878	134
Adult and Older Adult Neuromuscular	170	145	25
Child and Youth	104	85	19
<b>Total</b>	<b>1,366</b>	<b>1,179</b>	<b>187</b>

\* Ten registrants chose to write in the optional make-up sessions and four registrants requested special accommodations that were granted in separate sessions.

**Table 2.** Registrant data included in analysis

Practice Context	Logged in	Included in analysis	%
Adult and Older Adult Cardiorespiratory	71	65	92%
Adult and Older Adult Musculoskeletal	878	824	94%
Adult and Older Adult Neuromuscular	145	140	97%
Child and Youth	85	82	96%
<b>Total</b>	<b>1,179</b>	<b>1,111</b>	<b>94%</b>



## Clinical Placements Notice

### Private Practitioners: Have You Been Approached by Out-Of-Province or International Students?

While we recognize that you are willing to provide an educational experience for an international or out-of-province student, please forward all requests to the University of British Columbia so that the organizational processes are taken care of appropriately.

#### Facts to be aware of:

##### 1. All requests for placements

received by any facility or private practice **must first be forwarded** to the PT Clinical Placement Officer at UBC (pt.placements@ubc.ca). These requests will be considered *only after* all UBC students have been placed. Please note, clinics which do not currently have a site placement agreement with UBC, i.e., who do not currently accommodate UBC students, are unlikely to be considered for OOP or International students.

##### 2. All students must then register

**with the College:** Once the placement is approved, the Clinical Placement Officer will provide the student with a College student application package which must be completed, forwarded to the College and approved by the College before the clinical placement may begin. Without College registration, the student is practicing illegally.

##### 3. All academic programs in Canada

organise out-of-province requests in the same fashion, although not all provinces require College registration for students.

##### 4. It is the **responsibility of all practitioners**

to ensure that out-of-province students are registered with the College prior to the placement. Registration should be checked on the first morning of the student placement.

#### Why is this process in place?

##### 1. To protect the available placements for UBC students first.

UBC students have the right to expect

that quality fieldwork opportunities within the province will be available to them first. Placements not used by UBC students are offered to students from other Canadian programs first, and then to international students, in order to support the training and education of Canadian PT students (there is a shortage of available placements for Canadian students across the country).

##### 2. To ensure the student is practicing legally in BC,

has the required liability insurance and is attending a WCPT-recognized university program.

##### 3. To ensure that all students are placed

in facilities where they have full time supervision by a physiotherapist with the appropriate skills.

If you are interested in being involved in Clinical Fieldwork Education, please contact the Acting - Associate Head for Clinical Education at UBC:

Anne Rankin at 604 822 1353 or email: anne.rankin@ubc.ca



## Inquiry Summaries

### Professional Misconduct and Exacerbation of Injury

The College received a written complaint against a physical therapist alleging that the physical therapist was unprofessional and the manipulation treatment exacerbated her right shoulder blade and right chest pain.

Following an investigation the Inquiry Committee determined there was cause to take action against the physical therapist under section 36 of the Act for breaching the following

College Bylaws: section 55(1.1) - Standards of Practice - Responsibilities to the Client - Physical therapists shall consider the well-being of the client as their primary concern by respecting the client's legal rights, dignity, needs, wishes and values, and section 56(2) (c) - Standards of Practice - Minimal Treatment Standards - Once treatment is initiated the registrant must complete a reassessment of the client, including objective findings and re-evaluate the treatment regime.

The Committee determined to act under section 33(6)(c) of the *Health Professions Act* and requested: under section 36(1)(a) that the physical therapist [undertake not to repeat the conduct to which the matter relates]; and under section 36(1) (d) that the physical therapist undertake or consent to provide a report to the Committee's satisfaction providing evidence of his reflection on the existing case and how the following Practice Standards apply:

Practice Standard No. 1 – Clinical Records, in particular points 2 and 5; Practice Standard No. 4 – Consent to Treatment, in particular points 1, 4, and 5; and Practice Standard No. 5 – Spinal Manipulation. The report must further outline how he will change his practice to comply with these Practice Standards to prevent the reoccurrence of the circumstances that gave rise to this complaint. The file was closed.

## Professional Misconduct and Exacerbation of Injury

The College received a written complaint against a physical therapist alleging that the physical therapist provided physical therapy treatment that caused a new injury, which was not managed appropriately.

Following an investigation the Inquiry Committee determined to act under section 33(6)(a) of the *Health Professions Act* to take no further action as, on the face of the information before it, there was insufficient evidence to for the Committee to justify taking further action against the physical therapist for failing to abide by College Bylaws Section 55(1.1) and Section 55(1.7), or Clinical Practice Statements 1- Clinical Records, and 3- Assignment of Tasks to a Physical Therapy Support Worker. The file was closed.

## Professional Misconduct and Incompetence

The College received a written complaint against a physical therapist alleging that the Complainant received a severe recurring skin infection from the physical therapist's clinic, specifically the plinth used for treatment.

Following an investigation the Inquiry Committee determined there was

cause to take action against the physical therapist under section 36 of the Act for breaching the following College Bylaws: section 55(1.1) – Standards of Practice – Responsibilities to the Client – Physical therapists shall consider the well-being of the client as their primary concern by respecting the client's legal rights, dignity, needs, wishes and values, and Practice Standard No. 7 – Infection Control.

The Committee determined to act under section 33(6)(c) of the *Health Professions Act* and requested: under section 36(1)(d) that the physical therapist undertake or consent to:

1. Immediately ensure that all plinth headrests in use at his clinic meet the requirements of Practice Standard No. 7 – Infection Control,
2. Replace, as soon as practicable, any plinth headrests in the clinic that have signs of wear and tear,
3. Consent to further inspections as required, at the discretion of the College, and
4. Develop and provide a written protocol to the satisfaction of the Committee, that he will implement for the regular cleaning and maintenance of the clinic and its equipment, and that meets current infection control procedures as set out in Practice Standard No. 7 of the College of Physical Therapists of British Columbia.

The file was closed.

## Professional Misconduct

The College received a written complaint against a physical therapist alleging that the complainant's mother was assessed by a student physical therapist and treated by a kinesiologist without any assessment having been

performed by the physical therapist named on the receipt.

Following an investigation the Inquiry Committee determined there was cause to take action against the physical therapist under section 36 of the Act for breaching the following College Bylaw: section 55(1.7) - Standards of Practice - Responsibilities to the Client - Physical therapists shall assume full responsibility for all the care they provide or delegate to personnel under their supervision.

The Committee decided under section 33(6)(c) of the *Health Professions Act* to act under: section 36(1)(a) of the Act and requested that the physical therapist undertake not to repeat the conduct to which the matter related, and under section 36(1)(d) of the Act and requested that the physical therapist undertake or consent to provide, to the satisfaction of the Committee, a written protocol for obtaining a student account for electronic documentation that contains the student's digital signature. The file was closed.

## Professional Misconduct

The College received a written complaint against a physical therapist alleging that the physical therapist was inattentive and did not set up a treatment plan or give home exercises. The complainant alleges that when ROM exercises were later started, no clear instructions were given, and there was no monitoring of the exercises to ensure they were done correctly, and the physical therapist was unwilling to communicate her reassessment findings and recommendations to the Complainant's doctor.

Following an investigation the Inquiry Committee determined to

act under section 33(6)(a) of the *Health Professions Act* and take no further action as, on the face of the information before it, there were no grounds to justify taking further action against the physical therapist for breaching College Bylaw section 56(1)(a)(iv) – Standards of Practice – Minimal Treatment Standards - Prior to initiating treatment a registrant must attempt to obtain relevant medical information concerning the client by formulating a treatment plan. Use, where available, evidence-based practice information to guide the development of the plan, taking into consideration client preferences, resource constraints and individual client factors (e.g. age, previous health history) that may alter expected

outcomes; and College Bylaw section 56(1)(a)(viii) – Standards of Practice Minimal Treatment Standards - Prior to initiating treatment a registrant must attempt to obtain relevant medical information concerning the client by collaborating with other registrants of the client's health care team to coordinate plans, support comprehensive service delivery, and avoid service duplication. The file was closed.

#### Professional Misconduct - Billing

The College received a written complaint against a physical therapist alleging that the physical therapist billed the patient for treatment which the physical therapist allegedly had confirmed would be covered by the

Alberta Workers' Compensation Board.

Following an investigation the Inquiry Committee determined to act under Section 33(6)(a) of the *Health Professions Act* to take no further action as, on the face of the information before it, there is insufficient evidence to justify taking further action on this matter against the physical therapist for breaching College Bylaws Section 57(4) – Standards of Practice – Business Practice Standards - Where the client is assessed a fee for physical therapy services, the client must be notified of the charges in advance. The file was closed.

## Public Notices

### Retired Physiotherapists Group of BC

Over the last two years, a group of retired and 'soon-to-be' retired physical therapists met in Vancouver in the spring for an afternoon of fun and to rekindle 'old' friendships. Both events were a great success and we are planning another event for 2016.

**Mark your calendars for May 26, 2016 from 12:00 pm – 3:00 pm** for the third annual gathering of the Retired Physiotherapists Group (RPG) at the Royal Vancouver Yacht Club. Registration details for this event will be emailed to those on the RPG mailing list in March 2016.

If you are retired, semi-retired or almost retired and would like to be on the Retired Physiotherapists Group of BC mailing list, please email us at [rpg.of.bc@gmail.com](mailto:rpg.of.bc@gmail.com)

### A Message to Registrants from TELUS Health regarding eClaims

eClaims is a secure system that streamlines claims processing and offers patients an added service by having the clinic submit claims on their behalf.

You, or your clinic, save on credit card fees and benefit from free marketing by being listed on the TELUS Health eClaims provider search tool, available on the member portals of many participating insurers' plans. The service is free for you and your patients.

eClaims is available through 10 insurers including Sun Life, Great West Life, Manulife, Desjardins, Johnson Insurance, Industrial Alliance, Johnston Group and Cowan.

Learn more and register at: <http://telushealth.com/eclaims>

## Who to Contact at the College

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*If you are moving, changing your name or status, please be sure to notify the College.*

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## Advertising Rates

The rates below are for black & white or two colour (blue and black) ads. Please contact the College for quotes on full colour ads and artwork submission deadlines.

Sizes (black & white, black & blue, blue only)	Dimension	Advertising Rate
Full Page	7.75" wide x 9.5" tall	\$800.00
$\frac{2}{3}$ page (vertical format)	5" wide x 9.5" tall	\$600.00
$\frac{1}{2}$ page (horizontal format)	7.75" wide x 4.75" tall	\$400.00
$\frac{1}{3}$ page (vertical format)	2.45" wide x 9.5" tall	\$300.00
$\frac{1}{4}$ page (square format)	5" wide x 4.75" tall	\$200.00

Update is a publication of the College of Physical Therapists of British Columbia and is intended to keep registrants informed about current professional issues.

It is published three times a year – spring, summer and fall.

Please address all newsletter items and queries to the Newsletter Editor.