

# Update CPTBC

SPRING 2012 • VOLUME 13 ISSUE 1

## A MESSAGE FROM THE COLLEGE BOARD CHAIR

Dear Fellow Registrants,

Belated Happy 2012! Usually at this time of the year we tend to look back over our achievements of the previous year. However, this time I would like to look forward and share with you some exciting news of things to come.

Since I last wrote to you a lot has happened at the College. Following on the work of previous Boards, the College is putting the final touches to its strategic plan. This is an extremely important piece of work and one that will set the direction of the College for some years to come. As part of this strategic plan (and for the first time in nearly 20 years) we are rebranding! In the next few months we will be revealing our new logo, along with a new “tag line” and further details of our new communication strategy.

Also, the College office is relocating. This relocation addresses another component of our strategic plan, in particular, the need for more space to enable the College to meet the increased demands placed on it by recent changes to the *Health Professions Act*. The moving preparation is going exceptionally well and we plan to be in our new offices by April 2012.

The Quality Assurance Program (QAP) continues to progress and the Board is pleased to see an improvement in communication concerning the QAP. We have engaged in a number of meetings with a variety of stakeholders, including the Physiotherapy Association of British Columbia (PABC), and are happy to report that the outcomes of these meetings have been very positive. In order to continue to better manage the QAP, the College has hired a QAP Program Manager. Her name is Tracy Dignum and she will play a key role in managing the program through its continued evolution. I encourage all registrants to keep on expressing their questions, concerns and comments to Tracy as we move forward with this program. Again, I would like to remind you that the QAP is not a punitive process and that there is no intent to remove anyone’s registration to practice.

Finally, I would like to take this opportunity to extend a truly heartfelt thank you to all of our dedicated volunteers who comprise the Board and various committees of the College. Each year countless hours are given by these individuals and together with the exceptional support of our office staff and our Registrar they work tirelessly to contribute to the success of the organization and the profession of Physical Therapy in British Columbia.

Sincerely,

Victor Brittain

Board Chair, CPTBC

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**WE ARE MOVING!**  
**Effective MARCH 16, 2012**

Our new address is:

Suite 1420, 1200 West 73rd Avenue (Airport Square Building)  
 Vancouver, BC V6P 6G5

College telephone and fax numbers; email and website addresses remain the same.

Please note that the office will be CLOSED March 16th through March 20th to assist with the office relocation.

**NOTICE OF ANNUAL GENERAL MEETING & PHYSIOTHERAPY  
 PRACTICE FORUM**

Co-hosted by

**The College of Physical Therapist of British Columbia  
 &**

**The Physiotherapy Association of British Columbia**

Saturday, May 5, 2012

Marriott Pinnacle Hotel

1128 West Hastings Street, Vancouver, BC

- 7:30 a.m. Registration, Trade Show, Coffee  
 8:30 - 9:30 **Education Session: Evidence Based Practice: Are we Advancing or Impeding Treatment?**  
 - **Diane Lee, RPT**  
 9:30 -10:15 **Education Session: Stretching Your Views of Stretching**  
 - **Alison Hoens, RPT; Ada Tang, RPT; Nadine Nembhard, RPT; Deb Monkman**  
 10:15 - 10:45 Coffee break and Trade Show  
 10:45 - 12:00 PABC Annual General Meeting  
 12:00 -1:00 Lunch and Trade Show  
 1:00 – 2:00 **Education Session: Pain Science: Challenging Physiotherapy Theory & Practice**  
 - **Neil Pearson, RPT**  
 2:00 - 3:00 CPTBC Annual General Meeting  
 3:00 - 3:30 Coffee break, Trade Show and Prizes  
 3:30 - 4:15 Rapid Research, **UBC-PT Researchers**  
 4:15 - 5:30 Wine and Cheese Reception  
**Hosted by UBC-Department of Physical Therapy**

**UNIVERSITY of ALBERTA NATIONAL STUDY**

**WE WANT TO HEAR FROM YOU!!**

Do you have an opinion about physiotherapy student clinical education? What are the reasons you do and do not supervise physiotherapy students? We want to hear from you! Even if you don't supervise students your feedback is important to us.

Researchers at the University of Alberta are conducting a national study on the factors that influence Canadian physiotherapists' decisions to supervise physiotherapy students. Keep an eye on your email inbox. The survey will be sent out in May. Please think about participating, your opinion is important to us. More information about the survey to follow in subsequent newsletters.

## NOMINATIONS COMMITTEE

A reminder that **NOMINATIONS** for the three **BOARD** positions **ARE OPEN**. The Deadline for nominations is **MARCH 18, 2012**

For further information about this opportunity contact the College Nominations Committee c/o the Registrar at [brenda\\_hudson@cptbc.org](mailto:brenda_hudson@cptbc.org) or 604.730.9193. Nomination forms can be obtained from the College office by contacting Dolores at 604.730.9193 or [dolores\\_connolly@cptbc.org](mailto:dolores_connolly@cptbc.org)

**ELECTIONS** for these positions will be held by mail ballot.

The College Nomination Committee is also seeking:

**Two (2) registrants who are interested in being appointed to the [Nominations Committee](#).**

The Nominations Committee is responsible for recruiting potential Board and committee members to the College and for making recommendations to the Board about potential committee appointees. The committee meets at least three times per year by email or teleconference.

**One (1) registrant from the private sector who is interested in being appointed to the [Registration Committee](#).**

The Registration Committee is responsible for reviewing and approving registration applications and developing and implementing Board approved registration policies. The committee meets via teleconference monthly, except for the months of August and December, to discuss policy issues and registration matters involving discretion. 'Routine' applications are dealt with by email once a week by Consent Resolutions.

**One (1) registrant who is interested in being appointed to the [Finance Committee](#).**

The Finance Committee is responsible for reviewing and recommending financial policy to the Board; reviewing the budget development process and making recommendations to the Board for revisions as required; developing an annual budget for Board review and approval; reviewing the monthly financial statements provided to the Board; preparing financial reports as requested by the Board; making recommendations to the Board on registration and other fees payable to the College for financial planning and receiving and reviewing the Auditor's Report for Board approval. The committee meets five times per year either via teleconference or face-to-face.

Expressions of interest can be sent to the Nominations Committee c/o The Registrar at [brenda\\_hudson@cptbc.org](mailto:brenda_hudson@cptbc.org)

## COMINGS AND GOINGS

**The College welcomes Tracy Dignum as the new Quality Assurance Program Manager!** Tracy received her Bachelor of Science in Physiotherapy from Queens University in 1991 and has been a registrant of CPTBC since 1992. She has worked as a physiotherapist in a variety of clinical settings including St. Mary's Hospital, Burnaby Hospital and her own clinic in Mission, BC. Tracy is the author of "Get on the Ball: A Manual of Ball Exercises to Achieve Strength, Flexibility and Core Stability". Her passion for teaching brought her to Capilano University where she has instructed and co-coordinated the Rehabilitation Assistant Diploma Program since 2005. She has been a key player in the development of the Physiotherapy Education Accreditation Canada National accreditation program of Physiotherapy Assistant programs. Tracy completed her Master of Education in 2010 in post-secondary studies from Memorial University. She has provided consulting services to health providers across Canada to improve team effectiveness and service delivery. Tracy looks forward to her new role at the College and strives to provide an effective QA process to meet provincial regulations while supporting registrants. Tracy can be contacted at: [tracy\\_dignum@cptbc.org](mailto:tracy_dignum@cptbc.org)

## REGISTRATION REPORT

### Full Registrants Cancelled for Non-payment of Dues – 2012

Name	Registration Number
David Barker	06965
Mark Bjornson	06199
William Burton	03711
Matthew Cook	07190
Campbell Crichton	01468
Carolyn Laura Flanagan	06890
Robert Hocking	02172
Diana Horobetz	06990
Louisa Johns	06669
Shona Lockhart	06973
Mark Mackie	03893
Andrea Martens	04835
Marcin Partyka	05112
Alysha Quinlan	05072
Lynne Sweeting	01367
Thomas Tran	04758

### Inactive Registrants Cancelled for Non-payment of Dues – 2012

Name	Registration Number
Tracy Blake	07166
Jennifer-Ann Daniels	04601
Cindy Grand	03858
Vanessa Hammond	00831
Jennifer Jelsma	03727
Angela Lin	04374
Linda MacKay	03358
David Nish	04032
J George Prins	01517
Erin Purdy	05148
Judie San Cartier	05166
Rosy Sun	06556
Hafiz Thobani	04100
Elizabeth Trappl	00789
Susan Wheeler	01088

### Full Registrants Reinstated– 2012

Name	Registration Number	Effective Date
William Burton	03711	February 2, 2012
Robert Hocking	02172	February 2, 2012
Mark Mackie	03893	February 2, 2012
Andrea Martens	04835	February 2, 2012
Alysha Quinlan	05072	February 7, 2012
Louisa Johns	06669	February 9, 2012
Thomas Tran	04758	February 17, 2012

### Inactive Registrants Reinstated– 2012

Name	Registration Number	Effective Date
Judie San Cartier	05166	February 11, 2012

### Registrants Cancelled in Good Standing – 2012

Name	Registration Number
Sheinaz Abuani	06970
Lauren Baker	06729
Melissa Bedford	06627
Margaret Bowes	06223
Louise Burton	00082
Cynthia Chung	06907
Steven Cindric	05079
Janet Coppold	04340
Mahasti Danaseresht	06732
Tim Dewailly	06321
Jessica Dulong	06542
Jennifer Duncombe	06385
Christie Faulkner	07287
Sharlene Ford	03813
Lisa Froese	02990
Martin Heroux	06936
Jimmy Ip	03379
Pamela Irwin	00906
Hendrik Jonker	00964
Leah Kieffer	06651
Simon Kruithof	04170
Candice Kwok	07156
Tania Lam	06527
Heidi Lee	04757
Andrew Lessing-Turner	07559
Joanne Lewis	07258
Brian Lorbetskie	04236
Cecilia Ludemann	07153
Suzanne MacPherson	07199
Patricia McLeod	00875
Virginia Mulhall	00867
Susan Newman	07062
Meggan Oliver	05232
Leanne Pappas	06739
David Pflugfelder	07321
Jan Plumb	06014
Jason Reynolds	07124
Kyle Ruttan	06779
Heather Shedden	06391
Lucy Simey	06778
Margaret Slassor	01398
Robin Stevens	06782
Jill Stickle	02741
Tania Trojeto	07473

Rebecca Vanweerd	06531	Lena McMahon	00443
Viola Van Wijngaarden	06046	Lynda McPherson	01337
Shannon Wilde	04477	Margaret Melnyk	06599
Anthony Willmot	06968	Carol Metcalfe	01515
Marilyn Wittmann	04370	Christine Mion	01212
Brian Yu	07014	Susanne Mortensen	01340
		Janis Murray	04979
		Susan Oxtoby	00471
		Jennifer Pillsworth	00497
		Shelley Seidelman	00827
		Perry Taylor	00612
		Katherine Templeman	00615
		Terrylee Van Apeldoorn	00794
		Marjon VonBank	06623
		Janet Warren	02268
		Patricia Welk	00656
		Jacqueline Wells	00657
		Katherine Wickers	00669
		Diane Williams	01529
		Mary Wilson	02261
		John Dale Wright	00684

  

<b>Registrants Retired – 2012</b>			
<b>Name</b>	<b>Registration Number</b>		
Christine Baillie	00817		
Anne Bruneau	02276		
Sandra Brunham	04360		
Janet Brydon	02118		
Caroline Carson	00096		
Marilee Cross	01297		
Marilyn Cram	00128		
Fournier Denyse	00198		
Penny Douglass	00157		
Caroline Dumont	02937		
Beatrice Fjoser	00189		
Heather Gibson	00209		
Patricia Larre	00337		

### PHYSICAL THERAPY STUDENTS IN BC: Remember, They Need Registration!

We strongly encourage physical therapists in BC to provide a learning experience for physical therapy students at least once a year. It is important for clinicians to know, however, that ALL physical therapy students in BC (whether from UBC, another Canadian program, or from overseas) MUST hold student registration with CPTBC. Without CPTBC registration, the PT student is practicing illegally. It is good practice for supervisors of physical therapy students to ask the student to provide a copy of their CPTBC student registration (or their CPTBC registration card) on the first morning of their placement. If the student does not have current registration with CPTBC, they should be directed to contact the College immediately to rectify this – and on no account should the students treat clients until student registration is granted.

UBC students register with CPTBC at the start of their MPT program, and, as with all CPTBC members, need to renew their registration prior to January 1st each year. Students from other national or international physical therapy programs are directed to contact the College for registration once the placement has been approved by UBC. This is one of the reasons that it is important for all student placements to be coordinated through the UBC program. Other reasons include prioritization of placements for UBC students, and making sure that students sent to clinical sites within BC are at an appropriate academic standard.

If you are directly approached by a PT student from another Canadian program requesting a placement, the student should be directed back to their home program and to their Academic Coordinator of Clinical Education who will formally request a placement in BC through the UBC system. If you are approached by an international student, please refer them to Ingrid Dill, Clinical Placement Assistant in the Department of Physical Therapy at UBC ([Ingrid.dill@ubc.ca](mailto:Ingrid.dill@ubc.ca)) or direct them to the appropriate section on the UBC PT clinical education website: [http://www.physicaltherapy.med.ubc.ca/clinical\\_education/out\\_of\\_province\\_international\\_placement.htm](http://www.physicaltherapy.med.ubc.ca/clinical_education/out_of_province_international_placement.htm). If you are not currently involved in Clinical Fieldwork Education, and would like more information about the process, please contact the Associate Head (Clinical Education), Sue Murphy, at [sue.murphy@ubc.ca](mailto:sue.murphy@ubc.ca). We would love to hear from you!

## QUALITY ASSURANCE PROGRAM

### Online Annual Self Report

The College would like to extend thanks to the over 3000 registrants who were required to complete the 2011 Annual Self Report – and have now done so. This marked the second cycle of the online Annual Self Report and from an administrative perspective things ran more smoothly than in year one.

The number of email questions to the College was down from almost 1000 messages in year one, to approximately 300 messages in year two. Most were requests from registrants to re-send confidential login information, as there is no automated password recovery feature in the Annual Self Report. Having an automated password recovery system in the Annual Self Report database would provide a potential link between a registrant's Annual Self Report data and their identity, and could present a risk to confidentiality. The cost of this increased security is that there is a two-step process to recover login information: a registrant contacts the College, and the College contacts CSCW (hosts of the Annual Self Report database), and CSCW re-sends the login information directly to the registrant. While CSCW hosts the Annual Self Report the company also serves as 'trust brokers' to protect registrant confidentiality. The contract between the College and CSCW states that CSCW must not disclose any Annual Self Report data to the College that could identify an individual registrant, other than whether a registrant has completed the Annual Self Report. This ensures that all Annual Self Report content and results remains confidential to the registrant, and the College only has access to the aggregate data that cannot be linked to individual registrants. The downside is that you can't automatically recover your password in a few minutes on a Saturday evening. The upside is that the data in the Annual Self Report is completely anonymous and cannot be linked to a registrant's email identity.

The Annual Self Report is clearly becoming a conversation starter, much to the delight of the physical therapists on the Annual Self Report Sub-committee. Physical therapists are discussing questions with colleagues, debating the answers, contacting the College to ask more questions, and becoming increasingly aware of the details of College and provincial regulation and Acts. The engagement of registrants is exciting, as it fits with the purpose of the Annual Self Report - to support registrants continuing competence by expanding physical therapists' knowledge of professional, legal, and ethical obligations.

## FREQUENTLY ASKED PRACTICE QUESTIONS

### **Can I decide that I won't treat (and therefore discriminate against) WCB patients in my practice?**

### **If patients are accessing physical therapy treatment privately, can I have a policy to automatically discharge them from physical therapy in the public sector?**

Ever asked yourself either of these questions? If so, you might be surprised that depending on the details the answer to both questions is most likely "No"; and that they could both potentially be considered a violation of the Human Rights Code.

The College has had an increase in questions relating to treating WCB patients. Physical therapists occasionally note that they do not have the administrative support or IT requirements to submit billing or reports to third party payers and as a result, they choose not to treat WCB patients.

On a different but related topic, registrants in pediatrics settings have been struggling with allocation of resources for infants. Public practice physical therapists may find facility policies that indicate public physical therapy services will be automatically terminated if a patient accesses private services concurrently. Physical therapists may support the policy at first glance, based on the idea that those with adequate resources don't need to share publicly funded physical therapy resources.

The College consulted with legal counsel in an effort to provide registrants with resources to consider in these practice scenarios.

In both cases described above, the decision of whether or not to treat the patient is based on where the funding is coming from, as opposed to whether or not there is a demonstrated need for physical therapy services. The regulation to consider is actually the same for both questions.

Let's start with College Practice Standard No. 8 – Conflict of Interest which states:

*The physical therapist's professional duty is owed to the client, regardless of who pays for the physical therapy services. All decisions regarding the client must be made in the client's best interest and with the client's full knowledge.*

The Conflict of Interest Practice Standard underscores that a physical therapist must make treatment decisions based on the best interest of the individual patient by using sound clinical judgment, regardless of who pays for the physical therapy services.

College Bylaw 55, Code of Ethics – Responsibilities to the Client, states:

1. *Physical therapists shall consider the well-being of the client as their primary concern by respecting the client's legal rights, dignity, needs, wishes and values.*
2. *Physical therapists may not refuse care to any client on the grounds of race, religion, ethnic or national origin, age, sex, sexual orientation, social or health status.*

If, instead of physical therapy clinical judgment, the source of funding is used to determine eligibility for treatment, it could be considered refusal of care on the grounds of social status.

Lastly, the *Human Rights Code* is clear in its language regarding discrimination against a 'class of persons'. Section 8(1) of the Code states:

1. *A person must not, without a bona fide and reasonable justification,*
  - a) *deny to a person or class of persons any accommodation, service or facility customarily available to the public, or*
  - b) *discriminate against a person or class of persons regarding any accommodation, service or facility customarily available to the public because of race, colour, ancestry, place of origin, religion, marital status, family status, physical or mental disability, sex, sexual orientation or age of that person or class of persons.*

As a physical therapist, decision making must be grounded in physical therapy clinical reasoning, and be in the best interests of a patient. Where access to physical therapy service is being denied to 'a class of people' (i.e. all WCB patients, or all pediatric patients who access private physical therapy services), it could be argued that the decision is discriminatory against that group.

It's important to see the difference between making a policy affecting all patients whose treatment is funded in a certain way, as opposed to using clinical judgment on a case by case basis to determine whether or not physical therapy treatment is appropriate for a given patient. Access to treatment must be based on a physical therapist's clinical judgment about the need for care, and NOT on where the funding is coming from.

The pediatric scenario is further complicated where there may be policies that automatically trigger discharge from public services when private services are accessed. Families are well aware that these policies exist and as a result they will forbid the private sector physical therapist from communicating with the public sector physical therapist for fear of losing the publicly funded services. This creates a scenario where concurrent treatment may be occurring without the knowledge of the public practice physical therapist, with the result that treatment goals are not coordinated.

Provided that there is patient consent, communication between the physical therapists concurrently providing treatment is supported by the College Code of Ethics, Bylaw 55, section 10:

*Physical therapists shall request consultation with or refer clients to colleagues or other professionals when, in the opinion of the physical therapist, such action is in the best interest of the client.*

Removing blanket policies that automatically trigger discharge from public physical therapy services if private services are accessed would likely change the way families feel about having the two treating physical therapists communicate with each other.

The important point to remember in both scenarios is that the decision of whether or not to treat a patient must be based on physical therapy clinical judgment as it relates to a specific patient, as opposed to denying treatment to a group of people based on who is paying for the service.

## INQUIRY SUMMARIES

### **Incompetence**

The College received a written complaint against a physical therapist alleging that the physical therapist did not treat the complainant's hospitalized mother with respect and that the two tests that the physical therapist performed caused a lengthier hospital stay for her mother.

Following an investigation the committee determined that there was no reason for the committee to take action against the physical therapist under the Health Professions Act for breaching the College Bylaw Section 55(1.4) - Standards of Practice - Responsibilities to the Client - Physical therapists must give clients the opportunity to consent or decline treatment or alterations to the treatment regime and Section 55(3.2) - Standards of Practice - Responsibilities to the Profession - Physical therapists must conduct themselves in a manner as to merit the respect of society for the profession and its registrants. The file was closed.

### **Professional Misconduct & Incompetence**

The College received a written complaint against a physical therapist alleging that:

- 1) her physical therapist stated that she no longer required lympho-press treatments after she received a compression arm sleeve;
- 2) the discontinuation of treatment caused the swelling to increase in her arm, even after she received the compression garment, and that she could no longer use it as she has open wounds on her wrist; and
- 3) the physical therapist denied her treatments even though the lympho-press machine was not in continuous use in the physical therapy department.

Following an investigation the committee determined that there was insufficient evidence of professional misconduct to substantiate the allegations. The committee determined to not take action against the physical therapist under the Health Professions Act as there was no breach of College Bylaws Sections 56(1)(a)(v) and 56(2)(b)(iii). The file was closed.

### **Incompetence - Exacerbation of Injury**

The College received a written complaint against a physical therapist alleging that the physical therapist aggravated the injury to his lower back during his assessment. This caused the complainant to be bedridden for two weeks.

Following an investigation the committee determined that there was no reason for the Committee to take action against the physical therapist under the Health Professions Act for breaching the College Bylaws Sections 55(1.4); 55(1.6); and 56(1)(a)(vi) as, on the face of the information before it, there is insufficient evidence of incompetence to substantiate the allegation. The file was closed.

### **Professional Misconduct**

The committee moved, under Section 33(4) of the Health Professions Act to investigate the physical therapist following the receipt of an anonymous letter allegedly that the physical therapist breached the terms of his Undertaking from a previous complaint.

Following an investigation the committee determined that there was cause to take action against the physical therapist under section 36 of the Act for breaching College Bylaws Section 53(1)(p) - Professional Misconduct - breaching an undertaking provided to the College pursuant to section 36 of the Act.

The committee decided under section 33(6)(c) of the Health Professions Act to act under section 36(1)(d) of the Act and request that the physical therapist agree to a minimum of three random inspections, at the physical therapist's expense. These inspections are not to exceed \$500.00 per inspection.

If, after these three inspections, there is evidence that the physical therapist is in full compliance with the Undertaking, as amended, there will be no further inspections during the term of the physical therapist's Undertaking. However, if it is found that there is non-compliance, the physical therapist agrees to a permanent practice restriction where he can no longer treat female patients.

### **Professional Misconduct**

The committee moved, under section 33(4) of the Health Professions Act for potential breach of the College Bylaw section 55(2.4) - Physical therapists must report any unethical conduct or unsafe or inappropriate practice of another physical therapist in writing to the College.

Following an investigation the committee determined that there was cause to take action against the physical therapist under section 36 of the Act for breaching College Bylaws section 55(2.4).

The committee determined to act under section 33(6)(c) of the Health Professions Act and requested under section 36(1)(a) of the Act that the physical therapist consent to not repeat the unprofessional conduct to which the matter relates, and in particular not to:

- a) intervene with a client's treatment when that client is being treated and assessed by another registered physical therapist;
- b) intervene with a client's treatment by arranging for that client to be moved from one physical therapy clinic to another physical therapy clinic without the express consent of the affected client; and
- c) make and communicate to others her judgments or opinion about the professional competence or practice skills of other registered physical therapists.

### **Professional Misconduct**

The College received a written complaint against a physical therapist alleging that the physical therapist provided his neurosurgeon with information on his current physical problem even though the complainant had informed the physical therapist that he did not want information related to his problem be sent to the neurosurgeon. The complainant's treatments at the clinic were under the auspices of WorkSafeBC. The complainant personally made the appointment with the neurosurgeon and did not want this assessment to form part of his claim with WorkSafeBC.

Following an investigation the committee determined that there was insufficient evidence to substantiate the allegation and for the committee to take action against the physical therapist under the Health Professions Act for breaching College Bylaws section 55(1.5) - Standards of Practice - Responsibilities to the Client - Physical therapists must respect all client information as confidential. Such information shall not be communicated to any person without the consent of the client or surrogate except where required by law. The file was closed.

#### **Incompetence - Exacerbation of injury**

The College received a written complaint against a physical therapist alleging that the physical therapist increased her pain during her assessment and treatment on April 1, 2011. In addition, the complainant alleges that he did not treat her with respect.

Following an investigation the committee determined that there was insufficient evidence to substantiate the allegation and for the committee to take action against the physical therapist under the Health Professions Act for breaching College Bylaws section 55(1.3) - Standards of Practice - Responsibilities to the Client - Physical therapists must respect the client's rights to be informed about the effects of treatment and inherent risks. The file was closed.

#### **Incompetence - Exacerbation of injury**

The College received a written complaint against a physical therapist alleging that the physical therapist did not obtain her medical information and x-rays prior to treating her and consequently injured her back when it was discovered (post treatment) that she had metastatic cancer. The complainant alleges that the treatment caused a severe compression fracture of her vertebrae.

Following an investigation the committee determined that there was insufficient evidence to substantiate the allegation and for the committee to take action against the physical therapist under the Health Professions Act for breaching College Bylaws section 56(1)(a)(i) - Standards of Practice - Minimal Treatment Standards - Prior to initiating treatment a registrant must attempt to obtain relevant medical information concerning the client by taking a history, including all required elements, and contacting the client's physician, with the patient's permission, to obtain further detail, where concurrent disease processes exist and present contraindications or precautions to physiotherapy treatment. The file was closed.

## ***In Memoriam***

**Francis (Fran) Cluett**

January 25, 2012

Vancouver, BC

**Diane Strauss**

December 10, 2011

Chilliwack, BC

**Hendrick Jonker**

February 21, 2012

Rutland, BC

## PAID ADVERTISEMENT



**Phy**sioSure

## A Message from PhysioSure

We proudly announce the following changes to our Physiotherapist Liability Insurance Program.

Effective January 1<sup>st</sup>, 2012 for new business and July 1, 2012 for renewals, our annual premium has been reduced from \$325 to \$225.

New and existing members are encouraged to contact Derek Grieve at 1-800-328-7887 x 342 or [derek.grieve@hubinternational.com](mailto:derek.grieve@hubinternational.com) for more details.

### The 2012 Western Canada Health Information Privacy Symposium,

*formerly the Prairie Health Information Privacy Day is hosted by the OIPC of Alberta, OIPC of Saskatchewan, OIPC for British Columbia and the Manitoba Ombudsman. As health professionals and administrators, you already care about patient confidentiality, but do you know how to best set up, run and improve a privacy program in your organization? Focused on giving practical guidance to both beginners and seasoned privacy experts, the WCHIPS gives you the tools to put caring about privacy into action. For more information or to register, please visit [www.wchips2012.ca](http://www.wchips2012.ca)*

### BUSINESS EXPANDING OPPORTUNITY Registered Physiotherapist Wanted

Full / Part time  
or

Can be an associate working  
Partner available

Contact person  
email: [samimchui@gmail.com](mailto:samimchui@gmail.com)

**Dynasty Beauty Group  
Nulife Beauty & Wellness Spa**

### ADVERTISING RATES

The College of Physical Therapist newsletter **Update** is published three times per year (spring, summer and fall).

Contact the College for submission deadlines.

<b>Rates:</b>	\$100	up to 3¼" x 3¼"
	\$150	3¼" x 4½"
	\$200	3¼" x 8½"
	\$400	full page (black and white)
		Contact the College for quotes for color ads

### ARE YOU MOVING? CHANGING YOUR STATUS? CHANGING YOUR NAME? MAIL OR FAX COUPON TO:

Registration Program  
College of Physical Therapists of B.C.  
Suite 1420, 1200 West 73rd Avenue  
Vancouver, BC V6P 6G5  
Phone: (604) 730-9193  
Fax: (604) 730-9273  
Email: registration@cptbc.org

### WHO TO CONTACT AT THE COLLEGE

#### **Brenda Hudson, Registrar**

Legislative Inquiries  
Newsletter  
Email: [brenda\\_hudson@cptbc.org](mailto:brenda_hudson@cptbc.org)

#### **Ann Lo, Deputy Registrar**

Complaints and Corporations Programs  
Email: [ann\\_lo@cptbc.org](mailto:ann_lo@cptbc.org)

#### **Tracy Dignum, Quality Assurance Program Manager**

Quality Assurance Program  
Email: [tracy\\_dignum@cptbc.org](mailto:tracy_dignum@cptbc.org)

#### **Olga Nestic, Registration Coordinator**

Registration Program  
Email: [olga\\_nestic@cptbc.org](mailto:olga_nestic@cptbc.org)

#### **Susan Paul, Practice Advisor**

Professional Practice Committees and  
Practice Questions  
Email: [susan\\_paul@cptbc.org](mailto:susan_paul@cptbc.org)

#### **Susan Fawcett, Administrative Assistant**

Professional Practice Programs  
Email: [susan\\_fawcett@cptbc.org](mailto:susan_fawcett@cptbc.org)

#### **Dolores Connolly, Administrative Assistant**

Board, Legislative and Finance Committees  
Email: [dolores\\_connolly@cptbc.org](mailto:dolores_connolly@cptbc.org)

#### **Anna Gloria, Administrative Assistant**

Registration Program  
Email: [registration@cptbc.org](mailto:registration@cptbc.org)  
[anna\\_gloria@cptbc.org](mailto:anna_gloria@cptbc.org)

### PLEASE ADDRESS ALL NEWSLETTER ITEMS AND QUERIES TO:

Newsletter Editor  
College of Physical Therapists of B.C.  
Suite 1420, 1200 West 73rd Avenue, Vancouver, BC V6P 6G5  
Phone: (604) 730-9193 Fax: (604) 730-9273  
Email: [info@cptbc.org](mailto:info@cptbc.org)

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Website: [www.cptbc.org](http://www.cptbc.org)