

# Update CPTBC

Spring 2008 • Volume 9 Issue 1

## NOTICE OF MEETINGS

THE COLLEGE OF PHYSICAL THERAPISTS OF BRITISH COLUMBIA  
and

THE PHYSIOTHERAPY ASSOCIATION OF BRITISH COLUMBIA  
JOINT ANNUAL GENERAL MEETING DAY

SATURDAY, APRIL 12, 2008 • 8:30 a.m.-4:00 p.m.

Empire Landmark Hotel, 1400 Robson Street, Vancouver, BC

8:30 a.m. - 9:00 a.m.	Registration, Continental Breakfast and Trade Show
9:00 a.m. - 10:15 a.m.	Education Session on Privacy and Your Practice Guest speaker: Mary Carlson
10:15 a.m. - 10:45 a.m.	Coffee Break and Trade Show
10:45 a.m. - 12:30 p.m.	CPTBC AGM & The Beth Maloney Memorial Lecture Guest speaker: Angie Abdou
12:30 p.m. - 1:30 p.m.	Hosted Lunch and Trade Show
1:30 p.m. - 2:30 p.m.	PABC AGM
2:30 p.m. - 3:00 p.m.	Coffee Break and Trade Show
3:00p.m. - 4:00 p.m.	PABC Public and Private Practice Updates

### About the Education Session on Privacy and Your Practice

*“ICBC wants a copy of my patient’s record, but the client doesn’t want me to send the record. Does ICBC still have the right to the information if the client revokes consent? Part of the patient’s record does not relate to the ICBC injury, am I allowed to omit part of the patient’s record, when a copy is sent to a lawyer/ insurer, and how do I do this?”*

Have you ever encountered a practice scenario like this, and wondered how to proceed? Please join us for the CPTBC and PABC Joint Initiative Committee free education session on the *Personal Information Protection Act (PIPA)* and the *Freedom of Information and Protection of Privacy Act (FOIPPA)*. Mary Carlson, from the Office of the Information and Privacy Commissioner of BC will explain the 10 key principles of privacy legislation in British Columbia. Physical therapy practice scenarios will be used to highlight some of the grey areas in the legislation.

### About the Beth Maloney Memorial Speaker – Angie Abdou

Angie Abdou was born and raised in Moose Jaw, Saskatchewan. She received an Honours B.A. in English from the University of Regina and an M.A. from the University of Western Ontario. She now teaches at the College of the Rockies in Cranbrook, British Columbia. Angie makes her home in Fernie, British Columbia with her husband Marty, son Oliver and dog Brock; and is working on a Ph.D. at the University of Calgary. Her work has been published in *Other Voices*, *The Harpweaver*, *Spring*, *the Windsor Review*, *Grain*, and the *Ezine: Ripe Magazine*. She has published two books *Anything Boys Can Do* (a collection of short stories) and *The Bone Cage* (a novel). She is currently working on a book about ski bums.

## IN THIS ISSUE

Notice of Meetings .....	1
Registrar’s Report .....	2
2008 Registration Renewal .....	2
Comings and Goings .....	2
Registration Committee Report. . .	2
Renewals Report - 2008 .....	3
Clinical Placements Notice .....	4
Time for Corporation Renewal . . .	4
Continuing Competency Program Update .....	4
Inquiry Summaries. ....	5
CPTBC and PABC Join Initiatives Committee Pro Bono Services by Physical Therapists .....	6
In Memoriam. ....	6
CPA Leadership Division .....	6
Are You Moving? .....	7
Changing Your Name .....	7
Going Inactive .....	7
Who To Contact at the College .....	8

## INSERT

- Physiotherapy Mentors – Internationally Educated Physiotherapists Project

**NOTICE:**

Please note that the [info@cptbc.org](mailto:info@cptbc.org) e-mail address has been temporarily shut down due to an excessive amount of spam being received through that account.

**REGISTRAR'S REPORT****CRIMINAL RECORD REVIEW  
NOTICE OF AN UPDATE TO LEGISLATION**

Many of us recall when the Ministry of Public Safety and Solicitor General implemented the requirement for registrants of a regulated profession to undergo a criminal record check as part of their 'right' to become a member of, or at that time, maintain their registration with a regulatory organization. More recent registrants with the College will recognize that this is a requirement of initial registration with the College. Regardless, this was a 'one time check' – unless you were charged with a criminal offence.

Changes to the *Criminal Records Review Act* were passed into law on May 31, 2007 under Bill 16, the *Public Safety Statutes Amendment Act, 2007* and these changes to the *Act* came into effect in January 2008.

**Under this new amendment, all regulated professionals (yes that means you) will be required to undergo a criminal record re-check every 5 years.**

All College registrants who have not undergone a criminal record check through the College in the past five years will be notified in September 2008 that a re-check is required to maintain full registration status with the college.

The Board has confirmed that the cost of this re-check (presently \$20.00) will not be included with the cost of your registration renewal. You will be required to pay this cost directly to the Ministry of Public Safety and Solicitor General through the College.

**2008 REGISTRATION RENEWAL**

The College staff wishes to express our thanks to all registrants for renewing their membership in a timely fashion with the College - whether it was by paper renewal or electronically. The Registrar's goal was to have 50% of the registrants renew their 2008 registration on-line. We achieved 44% and celebrated this achievement as it meant less overtime hours for the College staff!

**COMINGS AND GOINGS****Michael Chi Chiu Lam**

It is with pleasure that the Board announces the Ministry of Health appointment of Mr. Michael Chi Chin Lam to the College Board for a one year term effective March 31, 2008. Mr. Lam graduated with a Bachelor of Arts in Economics from Simon Fraser University in 1989.

Mr. Lam is very active in the community, in particular in the area of international trade. He is a director in two business organizations; Canada Singapore Business Association, and the Southeast Asia Canada Business Council. Mr. Lam has been elected to various positions within the Canada Singapore Business Association since 1993. He is one of the founding directors of the Southeast Asia Canada Business Council whose organization includes the ASEAN countries such as Singapore, Indonesia, Malaysia, Thailand, and the Philippines. Mr. Lam has been a speaker at UBC dental school and Certified General Accountant Association. He has written various articles in practice management issues regarding dental practice.

Mr. Lam is currently an insurance advisor. He currently lives in Vancouver with his wife, Jenny, and his nine year old son Adrian York Lam.

**Susan Fawcett**

Susan Fawcett joined the College as an administrative assistant on a permanent basis January 2, 2008. Prior to joining the College Susan was employed in the Nursing Resource Centre, Rehabilitation Services Professional Practice Departments at the Vancouver General Hospital. Susan's knowledge of physical therapy will be a great asset to the organization.

Susan administratively supports the complaints and the professional practice programs. She can be reached at [susan\\_fawcett@cptbc.org](mailto:susan_fawcett@cptbc.org) or 604-730-9193 during regular office hours.

**REGISTRATION COMMITTEE REPORT****New interim registrants from UBC please Note:**

- **Please advise the College if you have not received a registration binder.**
- **Please send a notarized copy of your graduation certificate to the College if you have not already sent one along with your application.**

**RENEWALS REPORT - 2008****Full Registrants****Cancelled for Non-payment of Dues – 2008**

<b>Name</b>	<b>Registration Number</b>
BUECKERT, Martha	00073
CARDINAL, Mutann	04412
DAVIS, Sharon	02999
DUNCOMBE, Sonia	04447
HANSEN, Amanda	01234
HAWES, Carol	01537
HEINBACH, Birgit	02470
JOHNSON, Stephanie	06204
JUDSON, Daniel	04045
JOZIASSE, Amanda	05071
LAUER, Daria	04852
NEVILLE, Heather	00530
THOMPSON, Bryn	01535

**Inactive Registrants****Cancelled for Non-payment of Dues – 2008**

<b>Name</b>	<b>Registration Number</b>
ALLAN, Jean	00076
EGAN, Mary	03755
ELLIS, Michael	04565
GREENE, Deborah	03643
HOLMES, Pamela	03517
JUNAID, Kathryn	00303
KUO, Jordan	05049
MACKAY, Linda	03358
MCCRODAN, Patricia	01213
PROSSER, Rosemary	02649
RODRIGUES, Giselle	05206
TERRIO BATURIN, Jennifer	02692
VANDERMOLEN, Tanya	04417
WALSH, Martina	02150

**Full Registrants Reinstated – 2008**

<b>Name</b>	<b>Registration Number</b>
HANSEN, Amanda	01234
Effective Date: February 7, 2008	
HEINBACH, Birgit	02470
Effective Date: February 7, 2008	

**Inactive Registrants Reinstated – 2008**

<b>Name</b>	<b>Registration Number</b>
PROSSER, Rosemary	02649
Effective Date: February 6, 2008	

**Registrants Cancelled in Good Standing – 2008**

<b>Name</b>	<b>Registration Number</b>
ALLARD, Tania	05099
BARR, Margaret	02671
BOSTON, Marilyn	00053
CAVE, Jan	04084
CHAMBERS, Sarah	06051
DALLIMORE, Marijke	02197
EVANS, Catherine	02882
HAMMERSTEDT, E. Kim	02952
HARNDEN, Belinda	03293
HILL, Meredith	04971
JANECEK, Marci	04628
JOHNSON, Susan	03297
JONES, Maureen	04497
KWONG, Sandra	02131
LE-THI, Thanh Ha	03735
MCKINNELL, Matthew	06085
MCKINNELL, Theresa	06087
NEVILLE, John	01460
PHILLIPS, Thane	05052
RESCHKE, Kimberly	04004
RICHARD, Michelle	06023
ROBLES, Harold	04527
THOMPSON, Elizabeth	04365
YVES, Savaria	05040

**Registrants Retired – 2008**

<b>Name</b>	<b>Registration Number</b>
ANSON, Anne	00921
BARR, Brenda	00027
BAUR, Janet	00722
BELAND, Kena	01524
BROWN, Judith	00067
BRUCE, Maureen	01276
BURNS, Charlotte	00077
CHANG, June	00766
COCKBURN, Keith	00111
CROSS, Mary	00130
FILAN, Kathleen	00186
FRIESEN, Jean	00870
JANZ, Avis	00291
KYLE, Jean	00329
MACLEOD, Patricia	03571
PEARY, Sharon	00484
RAMSAY, Barbara	00514
SMYLITOUPOULOS, Wendy	02156
STEWART, Cindy	00905
SUMMERS, E. Pauline	00602
TANASIUK, A. Nola	03752
THIEL, Maureen	00617
WAHL, D. Lynne	00642
WARD, Susan	00648
WATTS, Michelle	00057

## CLINICAL PLACEMENTS NOTICE

### PRIVATE PRACTITIONERS: HAVE YOU BEEN APPROACHED BY OUT-OF-PROVINCE OR INTERNATIONAL STUDENTS?

**While we recognize that you are willing to provide an educational experience for an international or out-of-province student, please forward all requests to the University of British Columbia and we will deal with all the organizational processes.**

Please consider offering your facility to educate UBC students first. They are a valuable source of new potential colleagues that you may wish to hire upon graduation.

#### Facts to be aware of:

1. **All requests** for placements received by any facility or private practice **must first be forwarded** to the Academic Coordinator for Clinical Education at UBC (contact information below). These will be organized at the University after UBC students receive their placements.
2. **All students must then register with the College.** Once the placement is approved the Academic Coordinator will provide the student with a College student application package which must be completed, forwarded to the College and approved by the College before the clinical placement may begin. Without College registration, the student is practicing illegally.
3. All academic programs in Canada organize out-of-province requests in the same fashion, although not all provinces require College registration for students.
4. It is the **responsibility** of all practitioners to ensure that out-of-province students are in fact registered with the College prior to the placement.

#### Why?

1. To **protect the available placements for UBC** students first and then students from other Canadian Universities. **UBC students** have the right to expect that quality fieldwork opportunities will be available to them first. Some international programs require their students to do 14 weeks of clinical placement. That means that the facility will not be taking another student for the whole year. That is a disadvantage to our students. Some facilities only want to supervise international students and again this is a disadvantage to UBC students.

**All placements not used by UBC students are then offered to students from other Canadian programs and then to international students.**

2. To **ensure the student is practicing legally in BC**, has the required liability insurance and is attending a WCPT-recognized University program.
3. To ensure that all students are placed in facilities where they have full time supervision by a physiotherapist with the appropriate skills.

If you are interested in being involved in Clinical Fieldwork Education, please contact the Academic Coordinator for Clinical Education at UBC: Pat Lieblich at 604-822-7413 or by email: [lieblich@interchange.ubc.ca](mailto:lieblich@interchange.ubc.ca).

### TIME FOR CORPORATION RENEWAL!

Your physical therapist corporation currently has an expiry date of March 31st. The College will be sending you a renewal form in the mail in early March. Please return the completed form and the renewal fee of \$50.00 (payable by cheque or money order) to the College before the March 31st deadline. If you have any questions or your corporation contact information has changed throughout the past year, please call Ann Lo, Deputy Registrar, at 604 730 9193.

### CONTINUING COMPETENCY PROGRAM UPDATE

Please join us for the College Annual General Meeting (AGM) for a presentation on the development of the pending Quality Assurance Program. There will be discussion of work done to date and there will be an opportunity for registrants to ask questions. The College is still looking for more registrants to volunteer to be involved in the committees working on developing the Quality Assurance Program. College staff and committee members will be on hand at the AGM and would be happy to answer questions about the various committee positions that are available.

## INQUIRY SUMMARIES

### **Professional Misconduct & Exacerbation of Injury**

The College received a written complainant against a physical therapist alleging that the physical therapist did not treat the complainant with respect and that when the complainant requested that the physical therapist call her by her first name instead of by a nickname he did not respond to her request but set her up on a traction unit which, the complainant alleges, aggravated her pain. Following the investigation the Inquiry Committee decided under section 33(6)(c) of the *Health Professions Act* to act under section 36(1)(a) of the *Act* and request that the physical therapist take an educational course that addresses issues concerning professional boundaries.

### **Professional Misconduct**

The College received a complaint in which the complainant alleges that the physical therapist was rude to her and did not treat her with respect during her treatments. Following the investigation the Inquiry Committee decided under section 33(6)(c) of the *Health Professions Act* to act under section 36(1)(b) and 36(1)(d) of the *Act* and request that the physical therapist take an educational course that addresses issues concerning professional boundaries and write a letter of apology to the complainant.

### **Incompetence**

The complainant alleges that the physical therapist, without her consent informed ICBC, of the complainant's intent to take part in a special religious dancing presentation. The complainant alleges that this resulted in ICBC videotaping her presentation and consequently canceling her treatment session. The Inquiry Committee decided under section 33(6)(c) of the *Health Professions Act* to act under sections 36(1)(c) and 36(1)(d) of the *Act* and request that the physical therapist consent to a reprimand, undertake and consent to comply with the practice standards of the College by ensuring that a complete assessment is done on all patients at the clinic, redraft all intake forms, obtain informed consent of all patients at the clinic prior to initiating treatment, develop a communications protocol to be used by clinic staff in dealing with third party payers and comply with the clinical record keeping standard of the College.

### **Professional Misconduct**

The College received a complaint from a group of physical therapy clinic owners alleging that a physical therapist is promoting her clinic as the ICBC clinic and is contacting ICBC claimants to advise them that they must receive physical therapy at her clinic. The Inquiry Committee decided under section 33(6)(c) of the *Health Professions Act* to act under sections 36(1)(c) and 36(1)(d) of the *Act* and request that the physical therapist consent to a reprimand, and undertake and consent to comply with the Practice Standards of the College by ensuring that a complete assessment is done on all patients at the clinic, redraft all intake forms, obtain informed consent of all patients at the clinic prior to initiating treatment, develop a communications protocol to be used by clinic staff in dealing with third party payers and comply with the clinical record keeping standard of the College.

### **Incompetence**

The College received a written complaint against a physical therapist alleging that the physical therapist's clinical judgement was impaired and that the physical therapist's professional conduct towards his patients, their family and his professional colleagues constitutes a danger to the public. Following an investigation the Inquiry Committee decided under section 33(6)(a) of the *Health Professions Act* to take no further action in this matter and the file was closed.

### **Professional Misconduct**

The College received a written complaint against a physical therapist alleging that the physical therapist was not maintaining patient confidentiality as the complainant overhear the physical therapist discussing personal information with a client in the cubicle next to her. The complainant also alleges that the physical therapist is referring the other client to one law firm, allegedly for gain. Following an investigation the Inquiry Committee decided under section 33(6)(a) of the *Health Professions Act* to take no further action in this matter and the file was closed.

### **Professional Misconduct**

The College received a written complaint against a physical therapist alleging that the physical therapist was unprofessional as he did not respect the patient's need for privacy and did not obtain her consent for treatment, including the need to expose her lower back. The complainant expressed feelings of being humiliated by this experience. Following an investigation the Inquiry Committee decided under section 33(6)(a) of the *Health Professions Act* to take no further action in this matter and the file was closed.

## CPTBC and PABC Joint Initiatives Committee *Pro Bono* Services by Physical Therapists

The PABC and College Joint Initiatives Committee discuss physical therapy issues which concern both the professional association and the College. One of the scenarios we have discussed is how physical therapists handle pro bono services. Since this is an important issue for both organizations there will also be a response from the association's perspective in the PABC Spring edition of *Directions*, which will include a framework for developing a *pro bono* policy for your practice.

*Pro Bono* refers to the practice of providing professional services at no cost to the patient. From the College perspective, a practicing physical therapist must meet all College regulation regardless of whether or not treatment is paid for. This means that a physical therapist providing *pro bono* physical therapy is held to the same standard as when they are being paid for their services.

Whether you volunteer your services as a physical therapist providing physical therapy assessment and/or treatment to a local sports team, at a triathlon, or to a patient at your clinic who is unable to pay for services, all College regulation must be met. For example, this means documenting the assessment and treatment in the clinical record, meeting the requirements of the Code of Ethics, Minimal Treatment Standard, and Business Practice Standard Bylaws, adhering to Practice Standards on topics such as Consent to Treatment, Spinal Manipulation, Acupuncture and Intramuscular Stimulation, and Infection Control. Keep in mind that in the event that your patient had a poor outcome, or was to file a complaint with the College, the first thing you would want to do is refer to the patient's chart, even if that patient had not paid for the assessment and/or treatment.

Your obligations to your patient, as a physical therapist providing physical therapy services, remain the same regardless of whether money changes hands or not.

### In Memoriam

#### Stephen Zellinsky

January 2, 2008

Victoria, BC

Stephen graduated from the University of British Columbia in 1973 and has managed his own practice in Victoria since 1980.

#### Dr. Laura May

January 15, 2008

Edmonton, Alberta

Laura was a professor in the Department of Physical Therapy at the University of Alberta and the Chair of The Alliance's Evaluation Services Committee.

### CPA LEADERSHIP DIVISION – BC SECTION AGM & EDUCATION SESSION

The BC Section of the CPA Leadership Division invites you to attend their AGM and Education session on April 11, 2008. These events will be held in the Chehalis Room of the Fraser Health offices at Central City Tower in Surrey (#100 – 13450 102 Avenue, Surrey – right next to SkyTrain). The AGM will begin at 1 pm and the Education session will run from 2 - 4 pm. Topics for the education session include management of the bariatric patient, an update on the new facilities for the School at UBC, and a presentation by a UBC librarian. All are most welcome to come and join us for either event (although only members may vote at the AGM). For more details please contact Sue Murphy: [Suem12@telus.net](mailto:Suem12@telus.net). We look forward to having you join us!

**ARE YOU MOVING?  
CHANGING YOUR STATUS?  
CHANGING YOUR NAME?  
MAIL OR FAX COUPON TO:**

Registration Program  
College of Physical Therapists of B.C.  
302-1765 West 8th Avenue  
Vancouver, BC V6J 5C6  
Phone: (604) 730-9193  
Fax: (604) 730-9273  
Email: registration@cptbc.org

**MOVING OR CHANGING JOBS?**

Name: \_\_\_\_\_

Full: \_\_\_\_\_ Inactive: \_\_\_\_\_ Interim: \_\_\_\_\_

Effective date of change: \_\_\_\_\_

**New Home Address**

\_\_\_\_\_  
\_\_\_\_\_

Phone/Fax: \_\_\_\_\_

Email: \_\_\_\_\_

**New Business Address**

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone/Fax: \_\_\_\_\_

Email: \_\_\_\_\_

**CHANGING YOUR NAME?**

Reg. No. \_\_\_\_\_

From: \_\_\_\_\_

To: \_\_\_\_\_

Attach a copy of official change of name form or marriage certificate and \$25 each for a new certificate or registration card.

**GOING INACTIVE**

**CHANGE MY REGISTRATION STATUS**

\_\_\_\_\_  
(Print Name) & (Signature)

\_\_\_\_\_  
Registration Number

I am a full registrant in good standing with the CPTBC and intend to cease practice as a physical therapist in British Columbia. If I choose inactive registration, I understand that as an inactive registrant I no longer need to carry malpractice insurance, may not work in BC as a physical therapist and **MUST** renew my registration by December 31. Please change my registration status to:

- Cancelled in good standing
- Retired
- Inactive\*

on \_\_\_\_\_ (m/d/y)

\*If you choose inactive registration, please be aware of the following:

1. You must be a full registrant to qualify for inactive status. You must request this change in writing, either with this form, with a letter to the Deputy Registrar or on your annual renewal form.
2. You **must** change to inactive registration in BC if you no longer carry malpractice insurance.
3. There is no refund in whole or part of the annual registration fee when you change status during the year.
4. Inactive registrants may not work as physical therapists in any capacity, either clinically or non-clinically **and must report practice hours on renewal of registration.**
5. Inactive registrants continue to be listed in the register, receive the newsletter and any College mailouts.
6. To change from **inactive to full** registration **at any time during the year** you must first contact the office and obtain an application package. Allow three weeks for processing. Call the Deputy Registrar if you have any questions.

### ADVERTISING RATES

The College of Physical Therapist newsletter **Update** is published three times per year (spring, summer and fall).

Contact the College for submission deadlines.

<b>Rates:</b>	\$100	up to 3¼" x 3¼"
	\$150	3¼" x 4½"
	\$200	3¼" x 8½"
	\$400	full page (black and white)

Contact the College for quotes for color ads

### WHO TO CONTACT AT THE COLLEGE

**Brenda Hudson, Registrar**

Complaints and Legislative Inquiries  
Newsletter

Email: [brenda\\_hudson@cptbc.org](mailto:brenda_hudson@cptbc.org)

**Ann Lo, Deputy Registrar**

Registration and Corporations Programs

Email: [ann\\_lo@cptbc.org](mailto:ann_lo@cptbc.org)

**Olga Nestic-Nenadic**

**Quality Assurance Program Coordinator**

Quality Assurance Program

Email: [olga\\_nestic-nenadic@cptbc.org](mailto:olga_nestic-nenadic@cptbc.org)

**Susan Paul, Practice Advisor**

Continuing Competence Program and  
Practice Questions

Email: [susan\\_paul@cptbc.org](mailto:susan_paul@cptbc.org)

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**Anna Gloria, Administrative Assistant**

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Email: [registration@cptbc.org](mailto:registration@cptbc.org)

[anna\\_gloria@cptbc.org](mailto:anna_gloria@cptbc.org)

**Carlyne Massincaud, Administrative Assistant**

Board, Finance and Legislative Committees

Email: [carlyne\\_massincaud@cptbc.org](mailto:carlyne_massincaud@cptbc.org)

### PLEASE ADDRESS ALL NEWSLETTER ITEMS AND QUERIES TO:

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302-1765 West 8th Avenue, Vancouver, BC V6J 5C6

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